



The **Jacksonville Transportation Authority (JTA)** is committed to helping the public prepare for a hurricane. This guide has been developed to help you understand what services are available to you and your family in the event of a voluntary and/or mandatory evacuation.

Although this guide is specific to hurricanes, the same information will apply to any ordered evacuation. Understanding these services will help you **PLAN NOW**, before the evacuation order comes!

EVACUATION TO PUBLIC SHELTERS

During an evacuation order, public shelters will be announced and opened by the City of Jacksonville Emergency Operations Center (EOC).

If an evacuation order is issued for your neighborhood and you cannot leave the area, the JTA will provide free transportation to open public shelters only.

During an evacuation order and depending on where you live in Jacksonville, there are two ways to use JTA services:

1 Take any JTA bus marked “**Evacuation Shuttle**” on a regular JTA bus route before the announced cut-off time.

— OR —

2 Go to any one of the specially-designated public pick-up locations:

Fletcher High School
 700 Seagate Avenue
 Neptune Beach, FL 32266

Baldwin Middle-High School
 291 Mill Street, West
 Baldwin, FL 32234

Mayport Middle School
 2600 Mayport Road
 Atlantic Beach, FL 32233

Jacksonville Beach Elementary
 315 South 10th Street
 Jacksonville Beach, FL 32250

Using either option, you will be taken to a transfer center where you will change buses and then be transported to a public shelter.

Saffir-Simpson Hurricane Wind Scale

The Saffir-Simpson Hurricane Wind Scale is a 1 to 5 rating based on a hurricane’s sustained wind speed. This scale estimates potential property damage. Hurricanes reaching Category 3 and higher are considered major hurricanes because of their potential for significant loss of life and damage. Category 1 and 2 storms are still dangerous, however, and require preventative measures.



City of Jacksonville **(904) 630-CITY (2489)**
 COJ Division of Emergency Preparedness **(904) 255-3110**
 JTA Customer Service **(904) 630-3100; TTY (904) 630-3191**



JTA Severe Weather Info go.jtafla.com/severe-weather
 COJ Emergency Preparedness Site JaxReady.com
 National Weather Service Site nws.noaa.gov



JTA SEE & SAY APP
 JTA's app allows you to report incidents & suspicious activities, as well as receive emergency & service alerts.



JAXREADY APP
 The City of Jacksonville's app helps you monitor severe weather threats, plan for evacuation and receive updates.



IF YOU HAVE SPECIAL MEDICAL NEEDS

When an evacuation order is issued, the JTA will provide transportation for registered residents with special medical needs to a designated shelter.

How to Register

Please call the City of Jacksonville Emergency Preparedness Office at **(904) 255-3172**.

Once registered, the JTA can transport individuals to designated special medical needs public shelters.

Pre-registration with the city is mandatory. Residents are required to register yearly for special medical needs evacuation. **Registration DOES NOT carry over from year to year.**

Areas NOT Serviced by JTA Routes

If there is no JTA bus service in your area during a hurricane, call **(904) 630-CITY** or **(904) 630-2489** to receive instructions on evacuating. Special service will be available and staff will help you identify your options.

KEY POINTS TO KNOW

- **Please be patient.** Transport and transfer during a hurricane evacuation may take several hours.
- Private vehicles with family and friends are always the quickest and easiest alternative for evacuating.
- In an emergency, individuals using JTA public transportation cannot choose their shelter destination.
- The JTA will only transport pets approved by the City of Jacksonville’s Emergency Operations Center: dogs, cats, rodents (such as hamsters, gerbils, etc.) birds and rabbits.
- No reptiles are allowed at shelters.
- Animals must be cared for by their owners when in pet-friendly shelters.

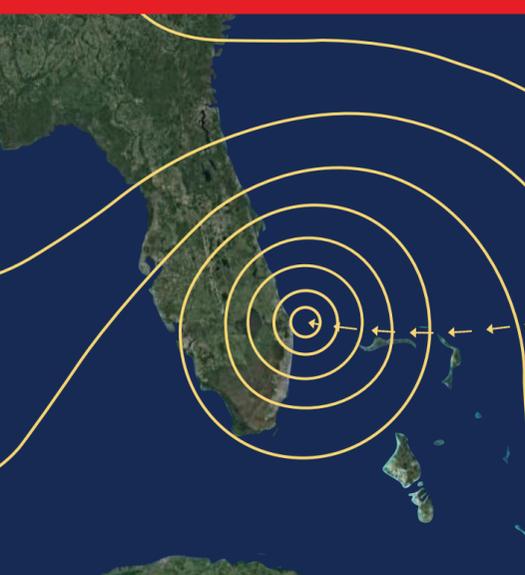
For more information, please contact the City of Jacksonville at **(904) 630-CITY (2489)**.

PLEASE NOTE

For everyone’s safety, the JTA must discontinue all transportation modes and services before the arrival of a storm’s effects.

Services will shut down when either:

- 1) Directed by the COJ Emergency Operations Center
- 2) Sustained winds hit 35mph
- 3) Other dangerous conditions exist that impact operational safety



PRE-SEASON PREPARATION

Prior to hurricane season, develop or update your Emergency Plan. Hold a meeting with your family to discuss what you will do in an emergency. Ask the following questions:

What is your escape plan?

Know your evacuation zone and establish an evacuation route.

Where will you meet?

Your family should have a set meeting location in the event that you become separated. Also consider where you would meet if you evacuate.

Do you have an emergency supply kit?

The kit should have enough supplies to last three days for every person in your family.

How will you communicate with your family in the event of an emergency?

You cannot always count on your cell phone to work, especially if towers are down.

Who is your out-of-town contact?

Someone that each of your family members can contact to check in with and report their statuses.

Do you have a plan for your entire household?

This includes children, pets, and individuals needing additional assistance. Think about what medications will need to be packed.

Did you share your plan?

Your emergency plan should be shared with friends, co-workers, and out-of-town family members.

PRE-EVACUATION CHECKLISTS

Before you evacuate, make sure you have the items you will need.

- Contact list with important phone numbers
- Cash, credit cards, or traveler's checks
- Important documents (IDs, medical and homeowner's insurance documents, account records, family photos)
- Infant needs (formula, food, and diapers)
- Clothing for each member of your household (complete change of clothes appropriate for the weather, including sturdy shoes)
- Water (one gallon per person, per day for at least seven days)
- Non-perishable food
- Manual can opener
- Extra batteries
- NOAA Weather radio (battery-operated or hand crank)
- Flashlight (battery-operated or hand crank)
- Cell phone (charger, portable charger and inverter)
- Personal hygiene items (toothbrush, toothpaste, shampoo, soap, lotion, deodorant, tissues)
- Eyeglasses/contacts
- First aid kit
- Medical needs (wheelchair, canes, walkers, prescription and non-prescription medications, hearing aids and extra batteries)
- Hand sanitizer
- Face coverings
- Disinfecting wipes
- Sanitation items (moist wipes, garbage bags, and plastic ties)

LEGEND

-  Evacuation Routes
-  Direction of Evacuation

PICK UP LOCATIONS

-  **Mayport Middle School**
2600 Mayport Road
Atlantic Beach, FL 32233
-  **Fletcher High School**
700 Seagate Avenue
Neptune Beach, FL 32266
-  **Jacksonville Beach Elementary**
315 South 10th Street
Jacksonville Beach, FL 32250
-  **Baldwin Middle-High School**
291 Mill Street, West
Baldwin, FL 32234



PET SUPPLIES

Don't forget the needs of your pets!

- Food and water, bowls
- Medications
- Vaccination and registration records
- Plastic bags for pet waste
- Carrier or cage; muzzle
- Cat litter and litter tray
- Collar or harness with ID tag, rabies tag and leash
- Paper towels and disinfectant
- Current photo of you and your pets
- Comfort items (toys, treats, and bedding)



ADDITIONAL SUPPLIES

Consider adding the following items, based on your individual needs:

- Matches or fire starter
- Local and regional maps
- Sleeping bags and extra blankets
- Mess kit (paper towels and plates, plastic cups, and utensils)
- Activities (books, games, and puzzles)
- Whistle
- Fire extinguisher
- Multi-purpose tool
- Two-way radios

